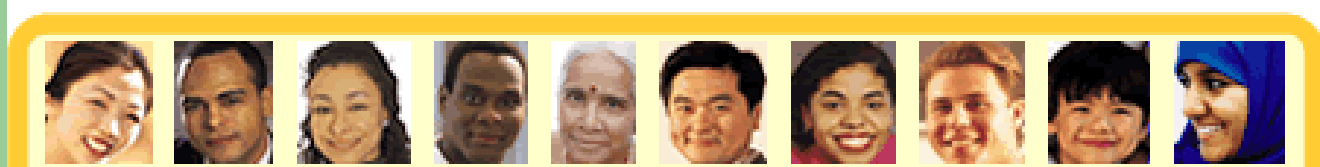


Library Services for Diverse Communities

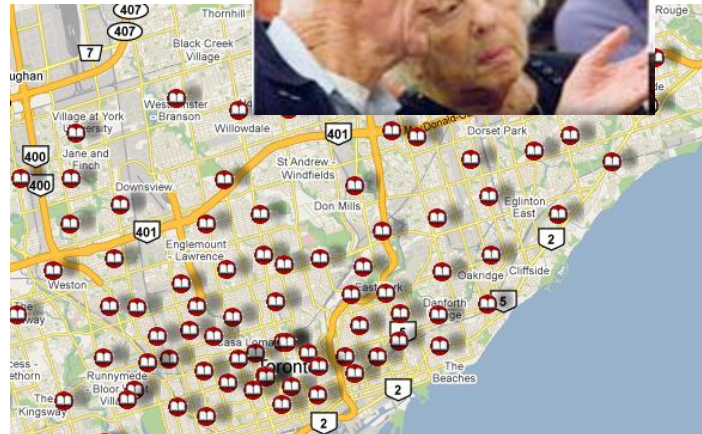
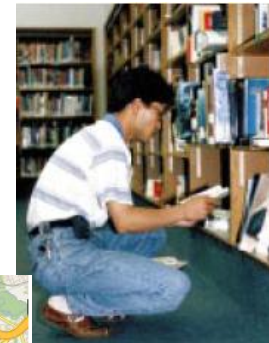


February 21, 2014



Basics of Library Services

- Free
- Equitable
- Accessible
- Convenient



QUICK FACTS..



- Toronto is one of the most multicultural cities in the world
- Over **140** languages and dialects are spoken here
- In 2011, the population of Toronto was **2,615,060**, an increase of **4.5%** since 2006 (*Stats Canada 2011*)
- **1/2** of Toronto's population today (approx. **1,300,000**) was born outside of Canada





DID YOU KNOW

- TPL will have 100 branches next year
- Actively collects materials and resources in 40 languages
- We welcomed 18.3 million visitors in 2012
- It's estimated that almost 50% of that number were from minority groups (Census Canada) - different cultures, ethnicities, socio-economic backgrounds

Collections

- Books, CDs, DVDs... and more
- Newspapers, magazines
- Downloadable books, music, videos



netLibrary
eBooks and
eAudiobooks



Magazine/Newspaper/Journal



Languages of the Collections

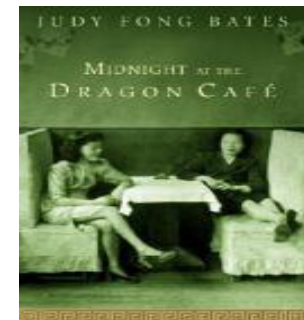
Arabic, Armenian, Bengali, Chinese
(Cantonese & Mandarin), Croatian,
Estonian, German, Greek, Gujarati,
Hebrew, Hindi, Hungarian, Italian,
Japanese, Korean, Macedonian,
Panjabi, Persian, Polish, Portuguese,
Romanian, Russian, Serbian, Somali,
Spanish, Tagalog, Tamil, Tibetan,
Turkish, Ukrainian, Urdu, Vietnamese,
Yiddish...& More

Importance of Collections

- Finding books, music, movies and news in a home language helps newcomers integrate into Canadian society because it makes them feel more at home in Canada
- Literacy in any language supports overall literacy and it is important for children to see reading modeled at home regardless of the

Book Clubs & More

- Book Groups
- Book clubs in other languages
- Online Book Buzz)
- Keep Toronto Reading



Newcomer Services

1. Settlement
2. Language acquisition
3. Support for education
4. Employment and skills upgrading
5. Belonging and engagement



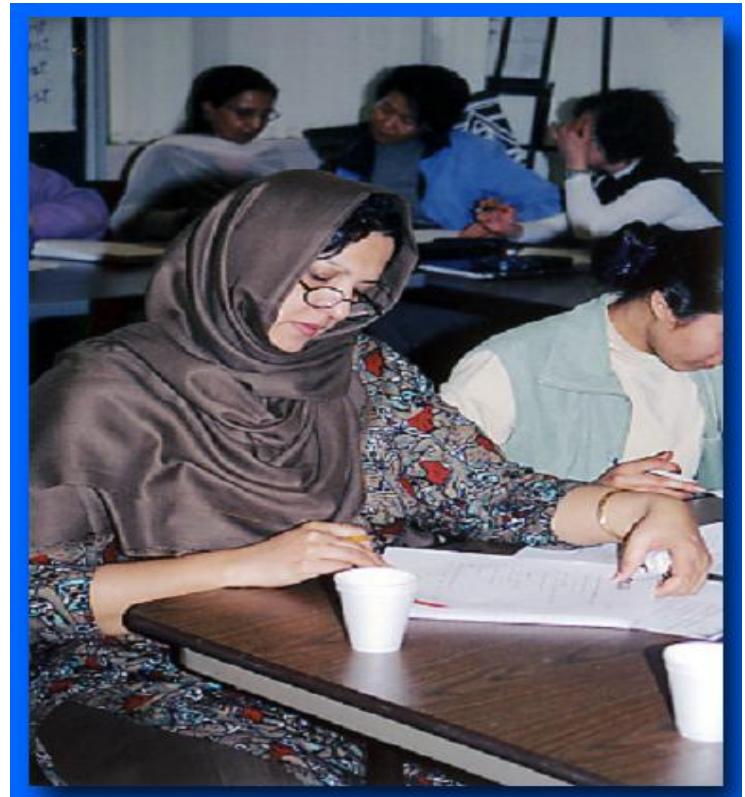
Settlement Support

- Offered in co-operation with settlement agencies
 - In 19 branches year-round
 - Additional 17+ branches in summer



Language Acquisition

- Language Support
 - ESL collections
 - ESL Classes
 - TOEFL
 - Conversation Circles
- Language Learning Centre (TRL)
For tours call: **416 393-7209**



Education Support

Young children

- Dial-A-Story
(416- 395-5400)

- Hear-A-Story
kidsspace.torontopubliclibrary.ca

- Ready for Reading
 - For parents and care givers



Education Support

- All students
 - Curriculum support
 - Homework help
 - Computer access
 - Volunteer opportunities
- Newcomer support



Employment & Skills Upgrading

- Career/Employment resources including print and online databases
- Dedicated Business Depts with Staff Expertise
 - For appointments, call **416-393-7209** (TRL)
or **416 395-5613** (NYCL)
- Study Guides for Foreign-trained professionals
- Job and Career information on website at www.torontopubliclibrary.ca

Belonging & Engagement

- Literary and Cultural celebrations:
Black History Month, Asian Heritage Month, Chinese New Year, Keep Toronto Reading, TD Summer Reading Club
- Participation in city life:
 - Sun Life Financial Museum and Arts Pass (MAP)[www. programs.torontopubliclibrary.ca/listings/map/](http://www.programs.torontopubliclibrary.ca/listings/map/)

Computer Access

- Email
- Reading newspapers
- Resume writing



- 2000+ public computers
- All locations with WIFI
- Free high speed Internet access
- Free word processing, spreadsheet and presentation software
- Public training offered

Online Databases

- Language Learning
 - Road to IELTS
 - TenseBuster (Grammar lessons & practice)
 - Learning Express (TOEFL, SAT)
 - Mango



- Citizenship
 - My Canada
 - Learning Express




	Elementary School
	Middle School
	High School
	College Preparation
	College Students
	Citizenship
	English Language Proficiency
	GED Preparation
	Job Search & Workplace Skills
	Jobs & Careers
	Skill Building for Adults
	Recursos para Hispanohablantes

- Available in branch and remotely

www.torontopubliclibrary.ca

TPL Website

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- ▶ Your next great read
- ▶ Downloads & eBooks
- ▶ **Articles & online research**
- ▶ **Job & career help**
- ▶ Business & finance
- ▶ Adult literacy
- ▶ **Newcomers to Canada**
- ▶ **KidsSpace**
- ▶ **ramp** for teens

Blogs


Career and Job Search Help Blog
New Year's Resolution: Check out what's new at the Library for Job Searching
Jan 14 | Elle

The Buzz...About Books
Lives Interrupted: True Stories
Jan 14 | Viveca

Arts & Culture
I like Haggis and Robbie Burns too ...
Jan 13 | Bill V.

[More blogs from library staff](#)


Online/Downloadable



Naxos Music Library
Warm up these chilly evenings exploring this storehouse containing thousands of wonderful albums, outstanding streamed music from a wide range of genres.


[More online resources](#)

New for Adults




ALI VALI
New Adult Fiction
New Adult Science Fiction
New Adult Mysteries
New Adult Graphic Books

Featured Programs



Karen Armstrong
Mon, Jan 17 | 7:00 p.m. - 8:30 p.m.
Toronto Reference Library
SOLD OUT
NOTE: All tickets for this program have been taken....



Top 10 Pitfalls of Home Renovation
Thu, Jan 20 | 7:00 p.m. - 8:15 p.m.
Bloor/Gladstone
Poor planning, contractor absenteeism and budget/schedule overruns are 3

TPL Website

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The library is free for anyone living, working, studying or who owns property in Toronto. Take home books, videos, music and much more for learning and entertainment. Every library branch has free Internet computers with Microsoft Office for you to use.

Please **contact us** if you have any questions.

The Library in Your Language

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[Serbian](#)

[Sindhi](#)

[Sinhalese](#)

[Slovak](#)

[Slovene](#)

[Somali](#)

New to Canada Blog

At long last: the Canadian Citizenship Ceremony

Mar 17 | Posted by Janice

After the waiting and the hard work of learning about Canada so you can write the test...

Practice your English and French through free Canadian films

Mar 16 | Posted by Iana

Bonjour! Would you like to strengthen your English and French language skills while ex...

Harbourfront

Feb 26 | Posted by Janice

Are you looking for free things to do with your family? Harbourfront is a fantastic pa...

More from the New to Canada

More information?

Sulekha Sathi
Library Service Manager
Agincourt District
Toronto Public Library

ssathi@torontopubliclibrary.ca